

## The Journey of Transforming a Culture™

Customer Quality- Quality Systems Implementation- Supplier Quality - Operational Quality - Risk Mitigation for Safety Issues

### **Building a Sustainable Future Through Quality**

Objectives of this training include the following customized for your organizational goals.

- Define **your role as a leader** in creating a **Quality Culture**
- Recognize the **Cost of Poor Quality**—What, Where, When and How
- Observe, Model, and Reinforce **Key Behaviors**
- **Leader in a Quality culture** “they make or break”
- **Create the right environment** where finding and fixing the issue is a part of the leader and worker relationship
- Problem solving through **Teamwork**
- Lead Quality through the **right leadership** with the **right behavior** through **mentoring and teaching**
- Use key process tools to drive the right behavior in **resolving quality issues**
- **Encourage passion and pride** in the workplace by instilling accountability for actions

**Over 2500 Trained....Here is what they said.**

### Quality Mindset Training Survey Results

1. Would you recommend this training to your colleagues?

[More Details](#) [Insights](#)

860 Yes  
17 No

**100%**

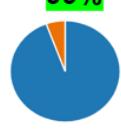


2. Do you prefer this type of training in person or virtual?

[More Details](#)

827 In person  
49 Virtual

**99%**

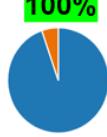


3. Do you feel like you impact quality?

[More Details](#) [Insights](#)

824 Yes  
46 No

**100%**



4. Did you enjoy the interactional activities?

[More Details](#)

850 Yes  
27 No

**100%**



5. Did the three quality failure videos presented have an impact on you?

[More Details](#) [Insights](#)

848 Yes  
30 No

**99%**



**NEW MINDSET**



**NEW RESULTS**



Contact me for more information on this informative and effective training for your organization.

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